

CENTREX

Service



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Advantages of Centrex:

- Flexibility**

Lines and phones can be added and removed as needed. Centrx can be entirely customized to meet your business needs

- Low Maintenance Cost**

Vision Communications handles all system maintenance and updates

- Reliability**

Centrex phones can still be used during inclement weather.

- Long Distance Cost Control**

You decide which phones will have the ability to place long distance calls based on your business needs

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Centrex Service



CENTREX SERVICE

Centrex is a state-of-the-art central office network-based communications systems of voice and data. It ties together multiple locations, temporary offices and home offices without requiring a switching system at the premises.

Centrex equipment is completely stored and maintained at the central office of Vision Communications. Because Vision maintains the system, your business can be assured of constantly updated, upgraded technology and virtually 100% reliable performance. Centrex customers are free from cost responsibilities such as system enhancements, ongoing system maintenance and system equipment upgrades and repairs.

Centrex lines are installed with a variety of available features and can be grouped together, allowing you to easily communicate within the Centrex group as well as place and receive calls from outside the Centrex group. With Centrex, each phone you purchase for your business can be equipped with the features you need. Every phone has its own telephone number, which enables employees to accept and place direct calls from their extensions. Vision will work with you to make sure your business telephone system works the way you want it to.

Basic Operations

- **Direct Inward Dialing & Intercom**
Every phone has its own number and one phone can call another with just three-digit dialing.
- **Individualized Dialing Plans**
Each phone can have a customized groups of features.
- **Access Screening & Control**
You can permit some phones to make certain types of calls while disallowing others to make those calls.
- **Attendant Capabilities**
Various consoles can be used for answering and transferring calls.

Available Features

Auto Re-dial	Call Forwarding	Call Hold
Caller ID	Call Pick-up	Auto Callback
Call Trace	Call Transfer	Call Waiting
Distinctive Ring	Camp-On	Ring Again
Speed Dial	Call Park	Group Intercom
Make Set Busy	Toll Restrict	Three-way Calling

How to Manage and Use:

Setting up Centrex and making modifications couldn't be easier because Vision does it all for you. Using the available Centrex features is as easy as using basic calling features on your standard phone, and if you ever have a question, a Vision representative is close by.

Matching Centrex to your Business:

Centrex is so feature-rich and flexible that it is a good option for many kinds of businesses.

Centrex customers can take advantage of the cost effective monthly rental and service charges. Centrex also allows your receptionist the option of transferring calls to a person's voicemail, eliminating the need to take a message. If your business has multiple locations, Centrex gives you the added convenience of abbreviated three-digit dialing and intercom calling, as well as the ability to transfer calls to all of your business locations.

The reliability of Vision's telephone switching equipment, the free maintenance that protects the Centrex system equipment from expensive outages or lightning damage and the flexibility of easy equipment and feature changes make Centrex a reliable choice.